

Bushfire Assistance - Financial Assistance

NSW Government

Service NSW

Bushfire Customer Care Service

NSW Government is delivering bushfire recovery assistance to help people and businesses impacted by bushfires. The Service NSW bushfire customer care service has specialists to help guide you every step of the way.

<https://www.service.nsw.gov.au/campaign/bushfire-customer-care-service>

Rural Assistance Authority

Find out about the available financial assistance programs

<https://www.raa.nsw.gov.au/grants>

Recovery funding for bush fire affected communities in Southern NSW

Disaster recovery grants of up to \$15,000 are now available to primary producers, small businesses and not-for-profit organisations in LGAs affected by the NSW bushfires that have occurred from 31 August 2019.

Must be in an eligible LGA. As of 06/01/2020 this includes:

Bega Valley, Eurobodalla, Queanbeyan-Palerang, Shoalhaven, Snowy Monaro, Snowy Valleys and Mid-Western, Wingecarribee, Blue Mountains, Lithgow, Hawkesbury, Cessnock, Central Coast, Singleton, Armidale, Ballina, Bellingen, Byron, Clarence Valley, Coffs Harbour, Glen Innes Severn, Inverell, Kempsey, Kyogle, Lismore, Mid-Coast, Nambucca, Port Macquarie-Hastings, Richmond Valley, Tenterfield, Tweed and Walcha)

See guidelines in the link for further eligibility requirements

<https://www.raa.nsw.gov.au/grants/disaster-recovery-grants/bushfires>

Natural Disaster Transport Subsidy

A natural disaster assistance transport subsidy is available to eligible farmers who are affected by a declared natural disaster event. This subsidy pays for the cost of transporting: fodder and/or water to an affected property, stock to sale or slaughter, stock to/from agistment.

<https://www.raa.nsw.gov.au/grants/natural-disaster-transport-subsidy>

Donated Fodder Transport Subsidy

A subsidy is available for the cost of transporting donated fodder organised by community groups or other organisations within NSW to a central location for distribution to properties affected by drought and other emergencies. This subsidy will pay for 100% of the costs of transporting donated fodder from within NSW up to a maximum of \$5 per kilometre (plus GST) to a maximum eligible distance of 1,500 kilometres.

See link below for further guidelines

<https://www.raa.nsw.gov.au/grants/donated-fodder-transport-subsidy>

Disaster Relief Loans

Primary Producers

Primary producers directly affected by a declared natural disaster who are in urgent and genuine need of assistance, may be eligible for low interest loans of up to \$130,000. This low interest rate loan can help a farm business to: continue to operate your farm businesses for the next twelve months or until the next income is received, replace and repair damage caused to the property and associated improvements not covered by insurance.

<https://www.raa.nsw.gov.au/disaster-assistance/disaster-recovery-loans/primary-producers>

Small Business

Small businesses who have been directly affected by a declared natural disaster including floods, fires or storm damage, may be eligible for low interest loans of up to \$130,000. This low interest rate loan can help a small business: return to its normal level of trading or until the next major income is received within 12 months from the date of disaster, replace and repair damage caused to your small business and associated improvements not covered by insurance.

<https://www.raa.nsw.gov.au/disaster-assistance/disaster-recovery-loans/small-business>

Non-profit organisations

Natural disaster relief loans assist voluntary non-profit organisations directly affected by a declared natural disaster including flood, fire or storm damage. Low interest rate loans are available: for the restoration of essential facilities that have been damaged or destroyed by a natural disaster, and may also be directed towards temporary storage or leasing of alternate premises

<https://www.raa.nsw.gov.au/disaster-assistance/disaster-recovery-loans/non-profit-organisations>

Sporting and Recreation clubs

Natural disaster financial assistance is available to help sporting and recreation clubs directly affected by a declared natural disaster including flood, fire or storm damage. This low interest rate loan can help: meet the costs of restoring essential club facilities, equipment or other assets that have been damaged or destroyed by a natural disaster

<https://www.raa.nsw.gov.au/disaster-assistance/disaster-recovery-loans/sporting-and-recreation-clubs>

Access social housing assistance and support

<https://www.facs.nsw.gov.au/about/contact/housing>

Department of Primary Industries and Local Land Services

Agriculture and Animal Services Hotline 1800 814 647

In a bush fire emergency, NSW Department of Primary Industries works with Local Land Services (LLS) to support the NSW Rural Fire Service to: Assist primary producers, animal holding establishments and the community to be prepared for bushfires, Coordinate rescue, evacuation and emergency care for animals, Coordinate assessment, humane destruction and disposal of affected animals, Support recovery arrangements including providing impact damage assessments and contributing to recovery centres and committees

<https://www.dpi.nsw.gov.au/climate-and-emergencies/bushfires>

Office of Emergency Management

NSW Government Disaster Relief Grants

NSW Government Disaster Relief Grants are available for eligible individuals and families whose homes and essential household contents have been damaged or destroyed by a natural disaster. To be eligible for this grant you must: be a low-income earner and meet an income assets test, demonstrate that the affected home is your principal place of residence, not be covered by insurance, demonstrate that the damage was caused by the disaster, lodge the application within four months of the disaster occurring

Contact the Disaster Welfare Assistance Line on 1800 018 444.

<https://www.emergency.nsw.gov.au/Pages/for-the-community/disaster-assistance/disaster-assistance-for-individuals.aspx>

Disaster Welfare Assistance Line 1800 018 444

OPEN EVERY DAY, 8:30am - 4:30pm

<https://www.emergency.nsw.gov.au/Pages/for-the-community/disaster-assistance/disaster-assistance.aspx>

Federal Government

Australian Government disaster recovery assistance hotline: 180 2266

Department of Human Services

<https://www.humanservices.gov.au/individuals/help-emergency>

Disaster Recovery Payment

The Australian Government Disaster Recovery Payment is a one-off payment to help you if a declared disaster significantly affects you. For example: you have been seriously injured, you're the immediate family member of an Australian citizen or resident who died, your principal place of residence has been destroyed or must be demolished, the interior of your principal place of residence has sustained major damage, damage from the fire has exposed the interior of your principal place of residence to the elements, your principal place of residence has been declared structurally unsound, the interior of your residence has been affected by sewerage contamination, you're the principal carer of a dependent child who has experienced any of the above.

<https://www.humanservices.gov.au/individuals/subjects/nsw-bushfires-september-2019>

Disaster Assist

Provides information on assistance for current disasters.

<https://www.disasterassist.gov.au/>